

14 November 2024

**NOTIFICATION OF SYSTEM MAINTAINENCE**

DHA Corporation Co. Ltd  
Mobile Solution Department

Dear Customers,

Thank you for your continuous supports to Nippon SIM.

To enhance the service quality, system maintenance by NTT Docomo and IIJ will be performed.

1. Maintenance Time

2024/11/18 22:00 to 2024/11/19 09:00

2. Applicable Products

Below Part numbers of Nippon SIM for Japan will be impacted

DHA-SIM -023/-025/-095/-113/-138/-139/-149/-150

3. Reason

Maintenance service by request of NTT-Docomo/IIJ

4. Impact on Service

New activation of SIM card service might not be possible during the maintenance period. Please activate your SIM out of the maintenance period.

5. Memo

For SIM card already being using, the service will not be impacted.

Physical SIM cards that require activation during maintenance will be activated in sequence after maintenance is completed.