

September 24, 2025

NOTIFICATION OF SYSTEM MAINTENANCE

DHA Corporation Co. Ltd
Mobile Solution Department

Dear Customers,

Thank you for your continuous supports to Nippon SIM.

In order to enhance our service to all Nippon SIM's customers, a maintenance service will be performed. Please find related information as below.

1. Maintenance Time

Start: September 26, 2025 22:00

Finish: September 27, 2025 06:00

2. Applicable Products

Below Part numbers of Nippon SIM for Japan will be impacted

DHA-SIM-054/-096/-097/-98/-099/-100/-101/-132/-133/-135/-158/-163/-164/-
165/-176/-177/-186/-187/-290/-291/-292/-295/-296/-297/-298/-300/-301/-
302/-303/-320/-321/-322/-323/-324/-362/-363/-364/-365/-366/-367/-368/-369

3. Service Contents

System maintenance service

4. Impact on Service

We foresee connection may be slow down temporary between 22:00 and 06:00. For already connected devices, connection will continue. For new activation, you may need to try several times in order to connect to the system.

5. Memo

If you encounter slow connections after the maintenance time, please power off and on your device to reconnect to the service.