

6<sup>th</sup> December 2024

## Notification of Year End Holiday

Dear Customers,

Thank you for your continued supports in 2024. We would like to inform you that we will be having the year-end holiday starting from 28<sup>th</sup>

December 2024 to 5<sup>th</sup> January 2025 (both days inclusive).

Products delivery will be scheduled as below: Last shipment date will be 30<sup>th</sup> December 2024. Orders received after 30<sup>th</sup> December will be delivered starting from 6<sup>th</sup> January 2025.

During this period, our customer supports will continue business as usual, while the response time may increase as a result.

We apologize for the possible inconvenience caused during the holiday season.

## Summary

- Holiday period: 28<sup>th</sup> December 2024 till 5<sup>th</sup> January 2025 (both days inclusive) -
- Business resume: 6<sup>th</sup> January 2025 10am \_
- Last day for good delivery: 30<sup>th</sup> December 2024 \_
- Customer Supports: Business as usual, response may delay due to holiday season -
- Customer Supports: support@dhacorp.jp -







